

Shadetex 320 Warranty

Straitline® Canvas Ltd warrants that it will replace the product if a defect appears as a result of Ultra Violet (UV) exposure during the period of this warranty, always subject to the conditions set out below:

1. SHADETEC 320 Shade cloth is conditionally warranted against product breakdown as a result of ultra violet (UV) exposure for a term of Thirteen (13) years from the date of purchase. This does not cover fading as a result of UV exposure.
2. This warranty is granted on the following conditions
 - a. Any fault discovered is reported to Straitline® Canvas Ltd in writing within 30 days after the appearance of the problem
 - b. Straitline® Canvas Ltd or its agent is given the opportunity to examine the fault prior to its removal.
 - c. Proof of place and date of purchase is provided
3. No liability is accepted for:
 - a. Improper treatment of the fabric
 - b. Effects of solvents, chemicals and detergents or other substances which can damage the fabric
 - c. Damage caused by faulty installation or inappropriate use of this product
 - d. Minor imperfections that have occurred in the knitting process
 - e. Colour fading as a result of UV exposure
 - f. Failure due to poor design or incorrect installation
 - g. Damage caused by snow or ice.
4. This warranty only relates to the replacement of product. It does not apply to any associated structural, installation or plant claim.
5. This warranty applies to complete SHADETEC 320 range of knitted fabrics regardless of colour.
6. This warranty applies only when the SHADETEC 320 sail or cover is less than 100m².
7. Moreover every benefit provided by this warranty is under the proviso of full payment for all of the goods delivered.
8. This warranty is provided on a pro-rota obsolescence basis:
 - a. 1-5 years: 100% of the cost of the fabric replacement is covered
 - b. 5-10 years: 80% of the cost of the fabric replacement is covered
 - c. 10-13 years: 75% of the cost of the fabric replacement is covered
9. The benefit provided by this warranty is in addition to all other rights and remedies that are conferred upon the customer by law unless otherwise limited or excluded.